



DPS\$\$\$PKG
WENDELL RIGBY
1615 S COUNTRYSIDE LN
HEBER CITY UT 84032-3572

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us, such as letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the member toll-free number listed on your ID card.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

請注意：如果您說中文 (Chinese) , 我們免費為您提供語言協助服務。請撥打會員卡所列的免付費會員電話號碼。



APPROVED:
Service requested is
covered by your plan.

WENDELL RIGBY
1615 S COUNTRYSIDE LN
HEBER UT 84032

Member ID: 947997329

September 14, 2022

Dear Wendell,

We received a request to cover health care services. Based on the information we received from your provider, we're pleased to tell you the service(s) below are approved:

Member name: Wendell Rigby

Authorization #: A168825676

Provider/health care professional: Todd Engen

Facility/Treating provider: Utah Valley Hospital

Date(s) of service: 10/20/2022 to 1/18/2023

Service(s) approved:

- **Procedure code:** 15823
 - **Procedure description:** Blepharoplasty, upper eyelid; with excessive skin weighting down lid
- **Procedure code:** 15823
 - **Procedure description:** Blepharoplasty, upper eyelid; with excessive skin weighting down lid
- **Procedure code:** 67900
 - **Procedure description:** Repair of brow ptosis (supraciliary, mid-forehead or coronal approach)
- **Procedure code:** 67900
 - **Procedure description:** Repair of brow ptosis (supraciliary, mid-forehead or coronal approach)

Questions? We're here to help.

If you have any questions, please call the toll-free Customer Service number on the back of your member ID card, 8 a.m. to 8 p.m., seven days a week. TTY users should call 711.

Sincerely,

The UnitedHealthcare Team

cc: Todd Engen
cc: Utah Valley Hospital

This approval does not guarantee that the plan will pay for the service. You are responsible for deductibles, coinsurance, copayments. Before getting services, it's a good idea to visit your plan website to check your provider's network status and cost of service. **HMO:** For example, to make sure your care is covered, always see providers in our network. Your plan does not cover care from outside of our network, except in an emergency. **PPO:** For example, you can see care providers outside of our network if they accept Medicare, but keep in mind that your costs may be higher.

Coverage for these services is subject to the terms and conditions of your health benefit plan including exclusions, limitations, conditions, and patient eligibility. Payment is based on the submitted claim, the actual health care services you received, your plan benefit language when services are received and coordination of benefits.

Visit justplainclear.com to find simple definitions for complicated health care terms.